



Supportive Hearing Systems - Service Request Form

PLEASE PRINT FORM & INCLUDE WITH THE SYSTEM

Customer Information

School Board

Attention to

Ship To Address

Student Name

School Name

Name of person making request

Contact Name

Telephone

E-mail

System Information (to be completed as best as possible with available system information)

Original Invoice/Packing Slip Number

Warranty or Service Plus?

Yes
No

Preferred method of
contact

E-mail

Phone

Select system's being sent in

Audita

Sprek

Ranger

Comfort Audio

Talkback

Serial Numbers (please note at least the receiver/speaker serial number):

Which units have been sent in? Please select all that apply

Receiver/Speaker

Teacher/ Transmitter

Handheld Microphone

Charging Cradle

Microphone(s)

Charging cable

Boom Microphones

Listening Accessories

Other

Power Adapters

List all serial numbers

Please describe the issue with the unit, and any troubleshooting performed:

I understand that if this is not covered under warranty and repair is declined, there will be a **base charge** of **\$25** for return shipping

YES

SHIP TO:

Supportive Hearing Systems Inc.

283 MacPherson Ave., Toronto, ON, Canada M4V 1A4 T: 1-800-732-8804 | F: 1-800-597-3143 |

Email: Info@SimeonCanada.com | www.SimeonCanada.com

STATE WHEN YOU WOULD LIKE SHIPMENT

RETURNED & INSTRUCTIONS: